

Enterprise Spice Advisory Board

Name	Organization	Country
Alejandro Bedinin	LatinSPIN	Chile
François Coallier	École de technologie supérieure	Canada
Alec Dorling	Impronova	Sweden
John Gilmore	Quint Wellington Redwood	United States
Victoria Hailey	VHG	Canada
Kirk Holmes	Holmes and Associates, Inc.	United States
Linda Ibrahim	U.S. Federal Aviation Administration	United States
Fred Kaminski	IT-Service & Consulting	Germany
Winifred Menezes	Freya Consulting Ltd.	Canada
Antanas Mitasiunas	Vilnius University	Lithuania
Terence P. Rout	Griffith University	Australia
Ernest Wallmuller	Johannes Kepler University	Switzerland

**Advisory Board Member Information**

<b>Alejandro Bedinin</b>	<p><b>What in your background or current position qualifies you to be on the AB?</b></p> <p>I have been working with process improvement from 13 years, I participated in the SPICE project from Latin America, Iñigo Garro introduced me. I founder of Latin American SPIN (<a href="http://www.latinspin.org">www.latinspin.org</a>) network of Spins in latin American (There are link to SPICE forum) Coordinator of the SPICE group Forum to Spanish people I consultancy to SPICE and CMMI with experience level 2 and 4 for companies in Latin America I send report of assessment of 3 companies in Latin America SPICE for the trial 1 Scrum master</p> <p><b>How you plan to further the interests of EnterpriseSPICE</b></p> <p>I'm very intresting to be oficial a assessment for the enterprise SPICE and to be aplicate in small companies with agile support in Latin America</p>
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<b>François Coallier</b>	<p>As documented in my biography, I have extensive industrial experience in many areas of enterprise IT as well as in software engineering. I have also been involved in the development of standards in software, systems and IT engineering and management since 1984.</p> <p>My first experience in the development and industrial application of process capability models was in 1991 with the initial release of the first Trillium capstone model. Trillium integrated in a semi-continuous telecommunications systems engineering model the SW/CMM, ISO 90001, some IEEE software engineering standards and some Bellcore standards. My second experience came with the development in 2006 of the eIT-CM model that integrate in a ISO/IEC 15504 compatible way the CMMI, ITIL, the TOGAF and other standards to cover the entire field of enterprise IT.</p> <p>I am looking forward contributing to the elaboration of enterprise SPICE and to the trialing and promotion of the finished work.</p> <p>Biography:</p> <p>François Coallier is chair the Department of Software and IT engineering at the École de technologie supérieure (ÉTS), one of Canada's leading engineering school, affiliated to the Université du Québec network. He has nearly twenty-two years of industrial experience in one of Canada's largest companies, where he held various engineering and managerial positions in engineering, quality engineering, IT procurement, IT infrastructure deployment and operation and IT Enterprise Architecture Management.</p> <p>Dr. Coallier has been continuously involved in software and systems engineering standards development since 1984, being the international Chairman of the Joint ISO and IEC subcommittee responsible for the elaboration of Software and Systems Engineering Standards (ISO/IEC JTC1/SC7) since 1997. He was also the convener of the ISO/IEC JTC 1 Special Working Group for Technology Watch on international IT standardization from 2002 to 2007.</p> <p>François Coallier has a B.Sc. in Biology from McGill University, a B. Eng. in Engineering Physics and an M.A.Sc. and Ph.D. in Electrical Engineering from Montréal's École Polytechnique. He is a Fellow of the American Association for the Advancement of Science (AAAS), a Senior Member of the Institute of Electrical and Electronics Engineers (IEEE) and the American Society for Quality (ASQ) and a Golden Core Member of the IEEE Computer Society.</p>
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<b>Alec Dorling</b>	<p>Alec Dorling is the international ISO convener of the 15504 Process Assessment standardization project. He is a chartered engineer with over 30 years experience in the software industry from a background of both real-time and commercial systems environments. He is an internationally recognized expert in the field of Quality Management and Process Assessment and is a regularly invited speaker and keynote presenter at seminars and conferences around the world. He is the coordinator of the Automotive SPICE initiative with the leading European car OEMs.</p> <p>Alec Dorling has held key positions at both national and European levels that include posts at the Centre for Software Engineering in Sweden, the IT Research and Technology Transfer in Sweden, the European Software Institute in Spain the National Computing Centre in the UK.</p> <p>Alec has been involved in with most of the UK Government's initiatives in software engineering and software quality including the STARTS programme, the Software Tools Demonstration Centre, the Software Engineering Solutions programme, the Quality Management Library, TickIT and SPICE. He has also been consultant to the Software Quality Unit of the UK Department of Trade and Industry providing advice on priorities for government action on Software Quality, Standards and Certification.</p> <p>Alec has been involved with the development of several models and methodolgies that include SPICE for SPACE, Automotive SPICE, SPICE for Quality Management Systems, OOSPICE. This provides a solid foundation for Enterprise SPICE. As an assessor over 80 assessments have been performed in a wide range of industries. These include the first organizational maturity level 5 assessments in India with leading organizations.</p> <p>Alec's passion is in the team collaboration and emerging technologies field. This experience will be put into good effect both in the infrastructure for Enterprise SPICE and in emerging models. As a director of the SPICE User Group, Alec organizes the annual SPICE conferences, SPICE seminars around the world and maintains the various web sites for the SPICE User Group and initiatives.</p>
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<b>John Gilmore</b>	<p><b>MBA, PMP, ITIL</b></p> <p>Selected ITSM Fusion'08 Speaker – Topic: Implementing ITSM based on PMI's Framework</p> <p>Mr. Gilmore holds an MBA from the College of William and Mary, PMP certification from the PMI institute and multiple ITIL certifications including V2/V3 Foundations, IPRC, IPSR and ITIL Service Manager / Masters Level. Mr. Gilmore taught the first ITIL V3 Foundation course in the world.</p> <p>Mr. Gilmore is a Regional VP at Quint Wellington Redwood and possesses 25 years of technology experience where he has implemented organizational change utilizing ITIL best practices.</p> <p>Career Highlights Include:</p> <p><b>Chief Technology Officer</b> with a Microsoft Gold/Managed Partner where he implemented IT governance, instilled project management disciplines as competitive differentiation, implemented MSF and MOF frameworks based on ITIL and instituted organizational processes from capture management through post implementation support resulting in a 70% increase in revenues year-over-year</p> <p><b>Director of IT</b> with a Cisco Gold Partner where he fueled a 200% increase in service revenues by cultivating strategic alliances, establishing ITIL Service and Support best practices, and creating IT service offerings focused on IP Telephony, Security, Wireless and Storage solutions</p> <p><b>Regional Director</b> with a Global Telecommunications provider managing a \$150 million P&amp;L and directing 80+ people generating over \$250 million in revenue. Responsible for broadband SONET/SDH technology solutions throughout the east coast.</p> <p><b>Sr. LAN / WAN Engineer:</b> Technical hands-on experience architecting, implementing and project managing: Data center relocations, Cisco High-Availability Routing, Checkpoint Firewall, Storage solutions, Integrating UNIX-Novell-VAX environments, Frame Relay and ATM solutions.</p>
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<b>Victoria Hailey</b>	<p>I am currently working with a number of large clients to implement an enterprise-wide integrated management system using 15504 as a measurement framework and can provide several case study models against which to compare and help the Enterprise-SPICE model evolve. I have extensive experience with authoring standards and consult in process improvement models (15504, CMMI, ISO 9004, ISO 9001, and conduct audits and assessments on a regular basis.</p> <p><b>CERTIFICATIONS</b></p> <ul style="list-style-type: none"><li>• Certified Management Consultant (CMC)</li><li>• SPICE Lead Assessor (ISO/IEC 15504)</li><li>• Software Capability Evaluator (SEI-CMM SCE)</li><li>• ISO 9001/TL 9000 Lead Auditor</li><li>• ISO/IEC 27001 Lead Auditor</li></ul> <p><b>SKILLS SUMMARY</b></p> <ul style="list-style-type: none"><li>• Was Convener of ISO/IEC JTC1/SC7 WG18 on Quality Management/ISO 90003</li><li>• formerly ISO/IEC JTC1/SC7 Liaison between SC7 (Information Technology) and ISO TC176 (Quality Management Systems)</li><li>• Canadian delegate and WG member of ISO/IEC JTC1/SC7/WG10 and formerly, SPICE</li><li>• Regional Trials Coordinator for Canada &amp; Latin America)</li><li>• Canadian delegate and WG member of ISO/IEC JTC1/SC27 Information Security</li><li>• Member of the Standards Council of Canada, CAC/ISO/TC176/SC2 (ISO 9000 Technical Committee on Quality Management)</li><li>• Coeditor (without publication cover credit - see page xv) of SPICE: The Theory and Practice of Software Process Improvement and Capability Determination, IEEE Computer Society Press, 1998. Editor of 15504 Handbook.</li><li>• BSI Instructor for ISO/IEC 27001 Lead Auditor certification course, ISO/IEC 20000 (Service Management), and BS25999 (Business Continuity Management)</li></ul> <p>Author and instructor of IEEE Software Quality Assurance, IEEE Configuration Management, and IEEE Software Systems Acquisition, ISO 9001 Internal Auditing, ISO 90003: ISO9001 for Software training courses.</p> <p>Recognized authority and frequent presenter, lecturer, and panel member at numerous forums and symposiums on ISO 9001, Best Practices Process Improvement and Audit, Information Technology, and Quality Management, including ASQ Quality Forums, CIDA, COMDEX, Client/Server World, Canadian Information Processing Society CIPS. Published and presented papers at ACM conferences (1992, 1993), frequent lecturer at ASQ conferences (1997-2000).</p>
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<p><b>Kirk Holmes</b></p>	<p><b>What in your background or current position qualifies you to be on the AB?</b></p> <p>I am currently a local, national, and international leader in the Information Technology Service Management Forum (itSMF). I am on the Board of Directors for itSMF USA, where I oversee all USA efforts related to endorsement, publication, and fulfillment of IT-related best practice literature within the itSMF community. In that role, I also sit on the international committee of itSMF country chapters to coordinate best practice literature publishing and knowledge-sharing worldwide. I also am the President of the Washington-DC based local interest group for itSMF USA, where we draw almost 100 people per meeting to talk about ITIL, best practices, and process standards such as ISO 20000.</p> <p>I am a leader in the ITIL community, having managed and delivered on one of the first ITIL implementations in the USA telecommunications industry. The client was one of the largest providers of broadband Internet and VOIP services in the country and uses ITIL, eTOM, and PMBOK right now as a result of our work in bringing the internal functional communities together.</p> <p>In total, I have been a professional process improvement practitioner since 1990. My experience includes ITIL &amp; IT Service Management, strategic planning, program/project management, software development, systems engineering, and a little enterprise architecture.</p> <p>My formal introduction came in 1990 when I was hired into IBM as part of the IBM Federal Systems Division. At the time, IBM held a \$5 Billion contract to upgrade the U.S. Air Traffic Control system, an effort that was in year 7 of a 10 year program at the time of my hiring. I had responsibility for technical leadership of the department overseeing the software development and runtime environments. This included development oversight, deployment, quality assurance, and user support of all compilers, development libraries, software configuration management system, and all runtime libraries and tools. As part of my role, I took responsibility for both process improvement and product quality improvement. As a result of our successes in improving both products and processes, I was appointed by the IBM VP to oversee the TQM programs for the entire global air traffic control division as a collateral duty to my departmental duties. In that role, I represented our division at IBM's global process improvement and quality conferences, and quadrupled participation in a host of process improvement programs.</p> <p>After IBM, I managed multi-million dollar business process reengineering and systems development programs for SRA International, a major U.S. systems integration and consulting firm. My SRA clients included U.S. Department of Defense, Federal Judiciary, and others. I also served for a few years as a General Manager at Comcast Corporation, where I successfully launched one of the first broadband Internet operations in the country (and one of the such market deployments in the world). With full P&amp;L and operational management responsibility, I embedded all my years of process management in how we ran that business, yielding business models which were copied and emulated nationally. In my very earliest technical career after college I did hard core systems and software engineering at a small company in Chicago where I was the lead engineer and eventual manager of the first real-time implementation of the Ada programming language for a pioneering radio communications project.</p> <p>I hold a BS in Electrical Engineering from MIT, and an MBA from Stanford University. I have received ITIL Foundations</p>
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certification, and passed the examination portion of the Certified Information Systems Auditor (CISA). I am half-way through my training for ITIL Service Managers certification.

**How you plan to further the interests of EnterpriseSPICE**

I think I can help bring an ITIL perspective to the integration discussions. I have worked hard on integrating all of my various areas of expertise and disciplines together throughout my entire career. The SPICE initiative is a natural area of interest for me. I also will attempt to weave some other communities into the SPICE discussions, such as my itSMF colleagues, and some members of the academic community that I have begun working with through the itSMF.

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<b>Linda Ibrahim</b>	<p>I've been a spokesperson and major advocate for integrated process improvement for over a decade and I hope to continue these efforts as a member of our Advisory Board.</p> <p>As Chief Engineer for Process Improvement at the US Federal Aviation Administration (FAA), I initially proposed and then led development of the first major integrated model, the FAA-integrated Capability Maturity Model (iCMM) v1 in 1997. The success of iCMM v1 led to two further major integration efforts that I led: iCMM v2 (incorporating international standards and approaches beyond CMMs), and the Safety and Security extensions. I am also responsible for development of the FAA-iCMM Appraisal Method (FAM) which includes 12 appraisal methods for use for a variety of process improvement needs. My role at the FAA also includes authorizing lead appraisers and instructors, providing training, appraisals, guidance and support. The success of FAA's integrated approach demonstrated that this is an efficient effective way to help an enterprise improve. I felt this idea might/should be more broadly adopted and further evolved across the broad process improvement community; thus I proposed at the SPICE 2006 conference the concept of Enterprise SPICE.</p> <p>I know that many experts in the international community see the value of integrated process improvement, and that many efforts are being (unconnectedly) pursued regarding this vision. I hope that via Enterprise SPICE we can pool our expertise, ideas and efforts under the Enterprise SPICE umbrella to provide an approach that will help those enterprises that need/want to address multiple standards to meet their business objectives across the enterprise effectively and efficiently. I hope/expect we can make a real difference in process improvement internationally and I intend to continue to passionately advocate and work for Enterprise SPICE and all the promise that it offers through all avenues available.</p> <p>Some other information about me: I Co-Chair the cross-government Enterprise Process Improvement Community of Practice (EPIC). I served as a member of the CMMI Steering Group for 8 years. I regularly address international, national, and local conferences/ events to further the cause of integrated process improvement including: keynotes at major events in Australia, Brazil, Spain, Portugal, France, Germany, and the US; presentations at major events in the US, UK, France, Luxembourg, and Canada; community addresses at several SPINS, INCOSE local chapter, and others. I've published ~100 articles, papers, presentations, reports.</p> <p>I'm a member of INCOSE Technical Standards Committee, IEEE, ACM, and SPICE Users Group; I've received several awards including: US Department of Transportation: Meritorious Achievement Award for innovation in integrating capability maturity models; US Chief Information Officers Council: for Exemplary work on behalf of Best Practices Committee; several FAA Excellence and Special Achievement Awards for process improvement; SEI Customer Satisfaction Award; I'm included in various listings including Who's Who in America and The World Who's Who of Women.</p> <p>Prior to joining FAA, I've worked since the sixties in software engineering management, education, and practice at: US: Software Engineering Institute, University of Hawaii, IBM, Westinghouse; Kuwait: Kuwait Institute for Scientific Research, Kuwait U.; England: Rand Information Systems Ltd, University of Reading; Qatar: Qatar Petroleum, Qatar University.</p>
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	<p>I hold a BA in Mathematics from Duke University, MS in Information Science, and Ph.D. in Electrical Engineering from University of Hawaii.</p>
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<p><b>Fred Kaminski</b></p>	<p>I work as principal consultant for several companies in Germany and Asia. I'm furthermore Member of Gate4SPICE Board Germany, <a href="http://www.gate4spice.net">www.gate4spice.net</a> I'm also Consultant for Process Improvement and it's implementation and responsible Trainings Provider for a bigger Automotive Supplier in Germany for their foreign activities.</p> <p>I had a lot experience in advising enterprise companies. In summary I have more than 15 Years Experience in Quality Management Systems and as well as in Software Quality Systems more than 10 Years. I was one of the first Bootstrap Assessors in Germany and perform more than 50 external Assessments and of course Audits in different companies in the whole world. More than 20 of them are in English in China and Taiwan.</p> <p>I'm ISO 15504 Principal Spice Assessor ( INTACS and INT RSA registered), Automotive SPICE Principal Expert and on the Way to CMMi Lead Appraisal.</p>
<p><b>Winifred Menezes</b></p>	<p><b>What in my background qualifies me to be on the AB?</b></p> <ul style="list-style-type: none"> <li>• Over 30 years experience in software engineering, software process improvement and training.</li> <li>• Experience with using models and standards such as: SW-CMM, CMMI, CMML, ISO 9000:2000, FAA's iCMM and Six Sigma.</li> <li>• Experience of working in Europe, Asia and North America</li> <li>• Authorized instructor of the Introduction to CMMI as well as a SCAMPI (A/B/C) and High Maturity lead appraiser.</li> <li>• Published in CrossTalk and IEEE Software. Presented at SEPGs and SPIN meetings.</li> <li>• Worked with Linda Ibrahim, Alec Dorling and Curt Wells during the initiation phase of EnterpriseSPICE</li> </ul> <p><b>How do I plan to further the interest of EnterpriceSPICE?</b></p> <ul style="list-style-type: none"> <li>• To begin I with spread information about the existence of this initiative among the process improvement network that I have.</li> <li>• Make presentations and publish articles on multi-model frameworks</li> <li>• As EnterpriseSPICE takes form - spread information about the contents of EnterpriseSPICE.</li> <li>• Collect feedback and comments regarding EnterpriseSPICE and functions as a conduit to the working teams within EnterpriseSPICE</li> <li>• Work on the author team and (maybe) the assessment team to speed the development of EnterpriseSPICE.</li> <li>• Help to organize the Advisory Board</li> </ul>

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<b>Antanas Mitasiunas</b>	<p><b>Current positions and qualification</b></p> <p>1993 - present: Head of Computer Science Department of Vilnius University 1991 - present: Managing director of MitSoft Ltd., Software development and consulting company 2006 - present: President of the association “National Software and services cluster” 1977-1981: PhD diploma in Computer Science at Moscow University Thesis work: Analysis of the optimal implementation of complex loops</p> <p><b>Background in software process</b></p> <p>1995 - 1997: Participation in EU Joint research project SQUARE - Software Quality Assessment and REcommendations, participant - MitSoft Ltd. 1997 - present: Courses on Software process models and Software process assessment and improvement for bachelor and master level students at Vilnius University 1998, 2007: Textbooks “Software process models” and “Software process assessment and improvement” (teaching material for the students, in Lithuanian) 2000 - 2004: Reviewer of ACM/IEEE SWEBOK - Software Engineering Body of Knowledge 2003 - 2005: Project “Development of Mature Software Process Implementation Methodology and Tools” founded by Lithuanian State Science and Studies Foundation 2006 - present: iNTACS Provisional Assessor (ISO/IEC 15504), Certification No.iNTACS-3791-0676-11733-01</p> <p><b>Interests of EnterpriseSPICE</b></p> <p>Description Introduction of maturity level or capability profile concepts as qualification requirements into national public procurement system in addition or instead of qualification requirements made in financial terms like turnover, profitability etc. and ISO 9000 certification. EnterpriseSPICE related consulting activity. Scientific interests are present too.</p>
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<b>Terence P. Rout</b>	<p>Terry Rout is an Associate Professor in the School of Computing and Information Technology at Griffith University, Queensland, Australia, and leads the Process Assessment and Improvement group within the Software Quality Institute at the University. He has been a leading figure in conducting empirical studies of process assessment and improvement, and in the transition of assessment technologies into general use within industry. He was Chair of the Australian Committee for Software Engineering Standards from 1993 to 1999, and has been a member of the Australian delegation to the International Committee on Software Engineering Standards since 1992. He was a member of the international Management Board for the SPICE (Software Process Improvement and Capability dEtermination) Project from its inception, working towards the development and validation of an international standard for software process assessment. He is Manager of the Southern Asia Pacific Technical Centre providing a regional focus within the SPICE Network.</p> <p>He is the overall project editor for ISO/IEC 15504: Process Assessment, having coordinated its final publication as a full international standard, and also is involved with several other activities in the development of international standards for software engineering. He is currently leading a Study Group to determine requirements for the next revision of this key Standard. He was a charter member of the International Process Research Consortium, established by the Software Engineering Institute to develop a roadmap for future research directions in process modelling and improvement, and is a Visiting Scientist at the Software Engineering Institute. He is a founding member of the SPICE Academy, and a member of the Governing Board of the International Registration Scheme for Assessors (INTRSA).</p> <p>He is the principal author of an internationally recognised and accredited program for training of SPICE assessors. He has led a major project in Queensland to implement process improvement actions within the software industry, with the development of a ground-breaking method for rapid assessment of software process capability. He was also leader of a project for the Defence Materiel Organisation (Australia) to evaluate the suitability of the Capability Maturity Model Integration assessment approach for Australian conditions. Following on his work in CMMI®, he has been accredited as an Instructor for the Introduction to CMMI®, and as a SCAMPISM Lead Appraiser.</p>
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<b>Ernest Wallmuller</b>	<p><b>Education</b></p> <p>Thesis in computer science (Informatik), from the J. Kepler University, Linz, Austria; Habilitation in business information system, author of several books.</p> <p><b>Professional Career</b></p> <p>Lecturer at the Swiss Federal Institution of Technology, University Zurich and Salzburg CMMI- Appraiser (in Education), Baldrige-, EFQM-Assessor, ISO 15504-competent Lead Assessor, Membership in the IEEE, ACM, WIF, GI, SI, and Software Test Austria.</p> <p>Research and development in the area of software Engineering at J. Kepler University, Linz, Austria and at the Swiss Federal Institute of Technology (ETH) Zurich, Switzerland; Manager of the "Software Engineering and Quality Assurance" at UBS Zurich; Senior Consultant at ATAG Ernst &amp; Young in CH, A, D, and UK; Principal, Process Coach and Manager of Project Quality Office and Quality Systems of Unisys (Schweiz) AG, CEO and Senior Consultant of Qualität &amp; Informatik, Zürich since 1997.</p> <p><b>Key Activities</b></p> <p>Process Improvement with CMMI, TPI and ISO 155504, Risk and Quality Management, Organizational Development.</p>
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